



Driving Team Leader - Aylesford

Who are we?

A pioneer of organic home delivery, Abel & Cole is a brand famous for seasonal organic fruit & veg. Since 1988 we've built close relationships with other brilliant organic pioneers in order to deliver a wide range of fantastic organic food to people's homes across much of England. We represent a refreshing alternative to supermarket shopping, but without being worthy or preachy. No air freight, no silly packaging, no nasty chemicals – just great food produced by people who really love what they do. We deliver to around 40,000 households and we employ nearly 600 great people. We consider ourselves bold, irreverent, genuine, friendly and honest, and it is crucial that this comes across in everything we do.

Role Summary

Reporting to the Delivery Operations Supervisor this is a fantastic opportunity to join an award winning team that is passionate about delivering top quality, organic produce direct to the customer's door. Working from our Kent Depot (ME20 7BU)) you will be part of a team ensuring that we are: passionate, inspiring & pioneering about food with a view to "Making Every Single Customer Experience Exceptional". As one of our driving team leaders you will be responsible for a team of 4 to 6 drivers ensuring that our team continues to maintain a high standard of service that our customers expect and ensure that the service we provide is 2nd to none. This is a fantastic opportunity to join an award winning team that is now celebrating its 30th Birthday. Our company not only takes pride in the people that work here but actually understands how important our customers are to us. This opportunity will give you the chance to demonstrate your creative flair by organising and motivating your team to ensure that we make every customer delivery exceptional. You will have the opportunity to not only develop your skills but also have the potential to progress within Abel & Cole. We see all roles within Abel & Cole as careers, not jobs, and this role is no different.

Here's what you'll be getting up to:

- Approach all situations in your working day in a courteous and professional manner, acting as an ambassador of Abel & Cole, reflecting our values and principles.
- Responsible for the completion of your teams weekly delivery targets by supporting, advising, assisting and where necessary directly completing delivery rounds
- Provide mutual support for all other drivers and be prepared to offer assistance when required to ensure all daily deliveries are completed.
- Adhere to all A&C health and safety policies and practice at all times. Ensure that the safety of yourself and other road users is your main priority when out on the road and display a duty of care for yourself and others in your day-to-day duties.
- Assist with the workload at other depots when required.
- Act as a mentor to the drivers within your team.
- Monitor hazard reporting within your team.
- Regular updates within your team on tool box talks (Hand Awareness)
- Encourage and coach all drivers to give great customer service.
- Provide first line assistance to your team members.



Here's what we are looking for:

- Strong leadership skills
- Good team focus
- Good communication skills
- The ability to direct others in a professional and courteous manner
- Demonstrable experience providing leadership ideally in a multi-drop delivery
- Ability to work under pressure as an individual and as part of a structured logistics team.
- The ability to deliver to an unfamiliar established delivery round with the minimum of credits.
- Demonstrable organizational skills with attention to detail

What we offer

- This is a full-time position as we want to spend lots of time with your wonderful self, Monday to Friday shifts.
- 28 days inclusive of bank holidays running from the 1st May to 30th April.
- A free box of fruit and veg every week (It's pretty delicious!) alongside company discount of up to 35%.
- Cycle to Work Scheme.
- Grants for sport, performing arts, education and non-vocational courses.
- Season ticket loans for public transport.
- Contributory pension scheme.

If you feel that you have what it takes to be one of our Driving Team Leaders here at Abel & Cole, please send your CV and a short cover letter explaining your interest in the role to: logistics.jobs@abelandcole.co.uk.