

# Depot Supervisor - Andover

## Who are we?

Abel & Cole has pioneered organic, ethical and sustainable food delivery for over 30 years. Doing things better is our bread and butter; from saving over 60 million plastic bags by using reusable boxes for our food deliveries, to finding alternatives to plastic long before it hit the headlines. We are forever challenging ourselves to find the most positive way to do business and want everyone to eat organic because it's one way to save the future. It's these values that enabled us to become B Corp certified; an optional audit we've gone through to recognise how we put people and planet before profit, as well as help us find room for further improvement.

We're looking for more people to join our team of almost 550, to share our passion for doing the right thing even bigger and better than we do already. In a fast paced and competitive market, we know it's our people who make the difference. We've learnt how important it is to recognise, develop and promote from within; and that trusting people lets them come up with the best ideas and that helps our entrepreneurial spirit to thrive.

Want to see more? Check us out at <u>www.abelandcole.co.uk</u>, <u>https://bcorporation.net/directory/abel-cole</u> and <u>Instagram</u>

## **Role Summary**

Reporting to the Logistics Area Manager this is a fantastic opportunity to join an award-winning team that is passionate about delivering top quality, organic produce direct to the customer's door. Working from our Andover Depot (SP10 5NT) you will be part of a team ensuring that we are: passionate, inspiring & pioneering about food with a view to "Making Every Single Customer Experience Exceptional". As the Depot Supervisor you will be responsible to ensure that our team continues to maintain a high standard of service that our customers expect and ensure that the service we provide is 2<sup>nd</sup> to none. This is a fantastic opportunity to join an award-winning team that is now celebrating its 30<sup>th</sup> Birthday. Our company not only takes pride in the people that work here but actually understands how important our customers are to us. This opportunity will give you the chance to demonstrate your creative flair by organising and motivating your team to ensure that we make every customer delivery exceptional. You will have the opportunity to not only develop your skills but also have the potential to progress within Abel & Cole. We see all roles within Abel & Cole as careers, not jobs, and this role is no different.

## Here's what you'll be getting up to:

- Ensure all health and safety standards are maintained and adhered to on-site, including induction training for all drivers which will include loading of goods and safe driving practices.
- Continue to build on our company wide safety culture.



- Organise and plan the day-to-day activities of the delivery rounds making sure all rounds are running as efficiently as possible.
- Take full responsibility for the safe and legal running of the fleet and to ensure that all vehicles and drivers on public highways conform to the highest safety standards and legislation.
- Ensure that daily customer deliveries take place in an efficient and timely manner.
- Communicate new information to drivers on an ongoing basis e.g. new products, changes to delivery times, weekly briefings etc.
- Efficient management of drivers including the monitoring of their performance, absenteeism and holiday entitlement.
- Inventory management for depot.

#### Here's what we are looking for:

- Operating supervisory experience, ideally within the home-delivery sector.
- Experience of working in a chilled food environment would be an advantage.
- Must hold or willing to work towards IOSH certificate.
- You will be a confident leader with the ability to motivate, develop and make tough choices when required.
- Passionate about delivering excellence in the management of transport systems.
- Highly customer focused.
- Organised, reliable and ability to remain calm.
- A persistent nature with a strong drive to achieve results.
- You are professional, honest and act with integrity.
- You will be supportive, empathetic with excellent communication clearly skills.
- Possess competency with IT skills, particularly with the use of e-mails and Microsoft Office.

#### What we offer

- This is a full-time position as we want to spend lots of time with your wonderful self
- 28 days inclusive of bank holidays running from the 1st May to 30th April.
- A free box of fruit and veg every week (It's pretty delicious!) alongside company discount of up to 35%.
- Cycle to Work Scheme.
- Grants for sport, performing arts, education and non-vocational courses.
- Season ticket loans for public transport.
- Contributory pension scheme.

If you feel that you have what it takes to be our Depot Supervisor at Abel & Cole, please fill out the application form here: <u>https://abel-cole.breezy.hr/p/315d0bccddb7-depot-supervisor</u>

Abel & Cole promotes equal opportunities for all employees. We want our employees to develop their talents to the full for the benefit of all. Members of staff are expected to take personal responsibility for keeping our workplace free from discrimination - a place where everyone is treated respectfully.